

William C. Wilcox

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459 11st ST BSMT Brooklyn, NY 11226

EDUCATION

B.S. Economics

Saint Louis University
John Cook School of Business, 2006

Front End Web Development

General Assembly, 2017

Certificate Business Technology

New York University, 2015

SKILL SUMMARY

Project Management

- Proficient - Traditional, Agile, Waterfall, and SCRUM project management
- Able to work and communicate with multi-disciplinary teams

Business Analysis

- Extensive skillset in requirements gathering and critical path definition
- Keen sense of user experience and 'how'

Tech Proficiencies

- Project Management
- GitHub, JIRA, Confluence
- HTML, CSS, SQL, jQuery, Java Script, XML
- Relational Database Design
- User Experience
- Front End Design
- AWS Suite
- Conversational Design

Creative Proficiencies

- Pro Tools, Logic, Akai MPC
- Music Programming and Signal Chain Design
- Multi-instrumentalist

References

Available upon request

TECHNOLOGY PROFESSIONAL EXPERIENCE

GLIA, New York, NY

www.glia.com

Solution Architect
Feb 2019 - Present

- Project Lead, Solution Design and Business Analyst for all Glia clients
- Contributor and lead for product enhancements and custom tools

ORACLE, New York, NY

www.oracle.com

Director - Full Service
July 2017 - June 2018

- Developed, piloted and deployed new project management processes
- Managed multiple large multi-team projects and met hard deadlines

SELLIGENT, New York, NY 2013-2017

www.selligent.com

Director - Project Services
November 2015 - July 2017

- Managed a team of over 20 developers, campaign, and project managers
- Lead internal technical and training projects implemented on multiple software platforms
- Stakeholder in product requirements and design

Manager - Engagement
December 2014 - November 2015

- Reduced on boarding time from by 30% across all launch types
- Lead full rounds of both business and technical analysis for Fortune 500 and 1000 companies
- Managed a small team and multiple large projects concurrently

Senior Project/Account Manager
January 2013 - November 2014

- Managed and delivered marketing strategies, campaign designs, and consultation across multiple verticals
- Lead end-to-end on-boarding projects for new clients
- Nurtured client relationships, while achieving agreed upon goals